

How to set up a Facilities Service Request (FSR) Account

If you are not an authorized FSR Account user and would like to be one, please contact Krishna Chirareddy (krishnac@bu.edu) with your authorized SAP Cost Object(s).

You may need to speak with your supervisor to obtain the 10-digit SAP Cost Object(s) before sending the new account request.

Once this request has been received and approved, you will be given a BU Facilities-issued username and password. Please note this is not your Kerberos username and password.

With this information you will now be able to log onto the Computer Aided Maintenance Management System (CAMMS) Portal (<http://facilities.bu.edu/camms>).



Facilities Management & Planning

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