

Questrom Maintenance Requests

Questrom has an on-line system available for reporting and tracking non-emergency maintenance requests for the building — everything from a dripping faucet to a broken thermostat.

Available at <http://questromfixit.bu.edu/> (and reachable from the Questrom World home page under the “login” header — though you do not need to log in to use it), the “Questrom Fixit” application allows anyone to submit a report on a damaged item. The system has great advantages over a regular phone call or email in that requests are logged and tracked, the status of repair tickets can be viewed, and we can review all requests that come in to identify and remedy problem areas within the building.

Your cooperation in using this reporting system is greatly appreciated.